



هيئة رعاية الأشخاص ذوي الإعاقة
Authority of People with Disability

Inquiries Received by the Authority of People with Disability through the “Contact Us” System

Fourth Quarter of 2024

Introduction:

Governance of inquiries received by the Authority of People with Disability (APD) via the “Contact Us” system, with the aim of raising awareness, ensuring access to rights, and addressing the challenges faced by people with disabilities.

Summary of Inquiries Received via the "Contact Us" System in 2024

Year	Closed inquiries	Active inquiries	Total
Inquiries for 2024	919	4	923



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Detailed Summary of the Fourth Quarter of 2024 Activities

Summary of October 2024 Activities

Total Number of Departments



Review of Inquiries

0 Active inquiries

66 Closed inquiries

66 Cumulative total

Summary of November 2024 Activities

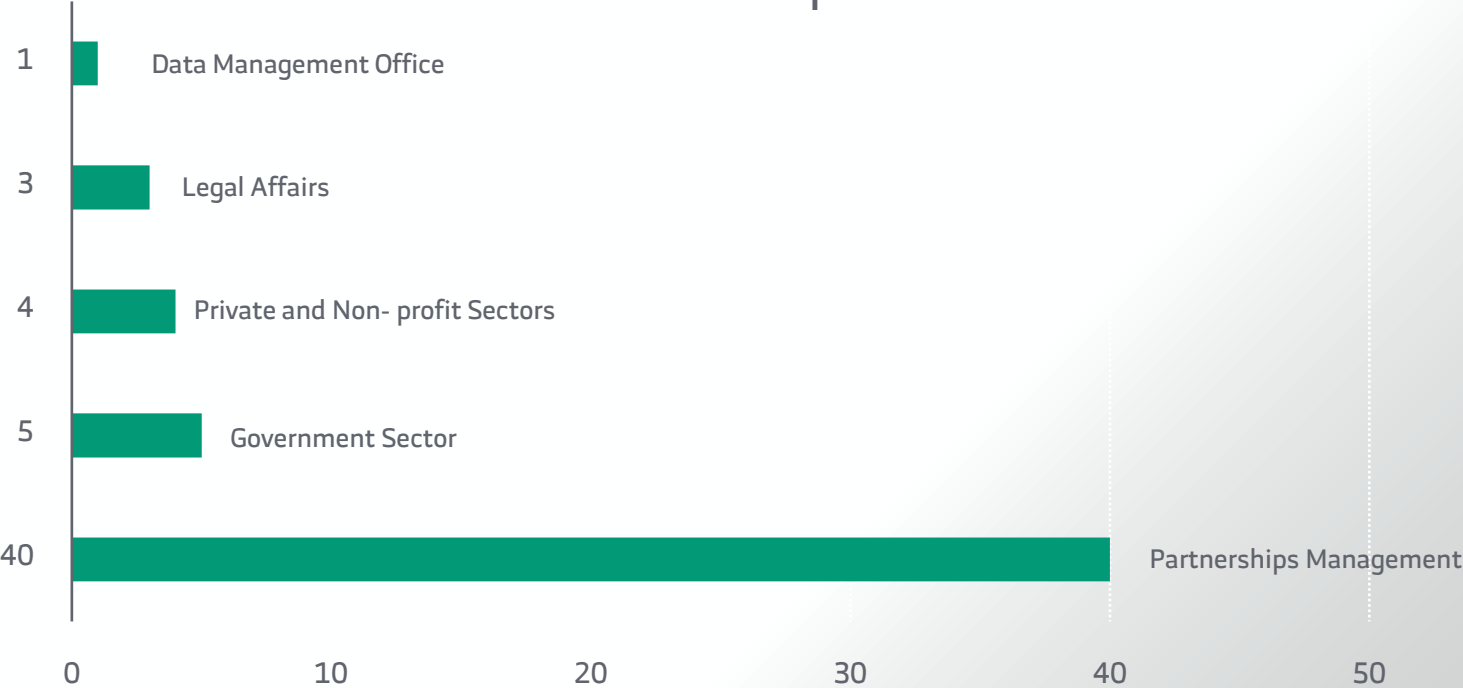
Total Number of Departments



#	Review of Inquiries
0	Active inquiries
40	Closed inquiries
40	Cumulative total

Summary of December 2024 Activities

Total Number of Departments

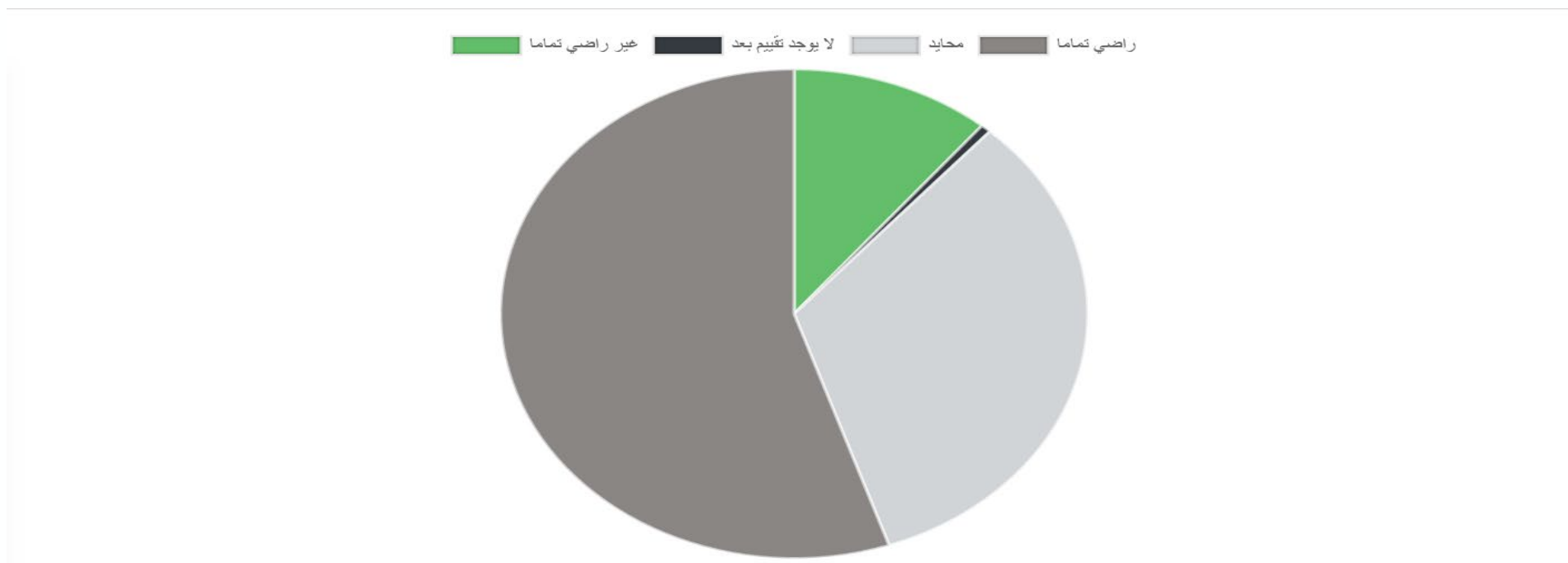


#	Review of Inquiries
4	Active inquiries
49	Closed inquiries
53	Cumulative total

Overdue Active Inquiries (2024)

Status	Number	Active Inquiry
No action taken	1	Regulations Department
Under review by the relevant department	3	Government Sector

Customer Ratings





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Authority of People with Disability

Thank you

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